

Program Satisfaction Survey		Semester: Spring 2022		# Responses: 14			
	Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	
Q1	The program content was relevant.	2			4	8	
Q2	The program content was applicable to my area of licensure.	2			3	9	
Q3	The material was presented in an organized manner.	2			3	9	
Q4	The program was well paced and classes were available as planned.	2			3	9	
Q5	The courses were offered at times that were convenient.	2		1	3	8	
Q6	The instructors were good communicators.	1		1	3	9	
Q7	The instructors were knowledgeable on their topic	2			3	9	
Q8	I will recommend this program to others	1			3	10	
		Poor	Fair	Good	Very Good	Excellent	NA
Q9	Please Rate: Climate			1	5	7	1
Q10	Please Rate: Environment			1	6	6	1
Q11	Please Rate: Handouts and Resources			1	7	6	
Q12	Please Rate: Program Overall			1	4	9	
Q13	What were the strengths of the program?	<ol style="list-style-type: none"> Overall Communication. Fast replies to emails. The constant communication and support from instructors and staff. The Advisor, instructors, and online classes. The willingness of the instructors to work with us and all the information and knowledge gained. The instructors were extremely knowledgeable, informative and helpful! Very helpful. I feel the program prepared me very well to engage in IEPs and classroom modifications for students with accommodations. There was a strong focus on ensuring that educators are aware of their responsibilities with respects to special education. The program was extremely accommodating and worked to assist students through the program expeditiously. The program is organized and the instructors are helpful. Instructors worked hard to make sure the curriculum was applicable to students' goals. Most instructors were flexible with due dates, which was greatly appreciated. The strength of the program is their desire to treat everyone as individual, and not just a number. 					

		<ol style="list-style-type: none"> 10. Leadership and mentoring skills. 11. Provided valuable information about state licenses and endorsements. 12. The staff is well organized and helpful. I am proud of the Education department and the collaborative culture of the program. They are kind and patient and they always strived to enhance their teaching skills. 13. They all worked with me in a personal level and they were all very helpful accommodating to individuals. 14. N/A.
Q14	What would you suggest to improve the program?	<ol style="list-style-type: none"> 1. None. 2. Overall the program is great! It would be helpful to have a study group for the praxis test. 3. None, 4. Perhaps clearer objectives. Some Instructors were really difficult to get in touch with. 5. Na. 6. Much of the content seemed theoretical and I had a difficult time understanding some of how to apply what was covered. Giving more real world examples and experiences may have been helpful. Many of the classes utilized a structure of "create a post" and respond to two others. I found many of the responses (even some of my own) seemed to be forced and had little substance. I would have liked there to have been at least a few scheduled times throughout a given class where students and professors could have logged into a chat to verbally discuss some of the responses. Many of the questions I posed to the group via the Blackboard Discussion went unanswered. Many of the professors had great feedback and insight throughout the class, but it only came in the form of comments on assignments or posts. I feel that I could have benefited from hearing more of the valuable insight in potentially a short summary of a given section, or a statement about a given resource. I gained much more from a short response from the professor than I did in reading the posted articles. I think the content could have been a bit more rigorous (I think quantity wise it was on target, but I would have loved to have gotten a bit deeper into topics). 7. More communication with advisors. 8. Offer synchronous versions of online classes, instead of only asynchronous options. 9. Maybe allow practice time for state certification as part of class. 10. More relevant content focused on Praxis and licensure. 11. Na. 12. To improve the program I think it needs to be more open to classmate interactions. 13. More information on Bilingual education and TESOL program. 14. Things will be different as the Pandemic comes to an end.
Q15	What advice would you give to future students?	<ol style="list-style-type: none"> 1. Apply to the education program at northern. Its excellent. 2. To enroll in the program! 3. Find out who your advisor is, find them, get to know them, access that person often. 4. Keep going, and learn as much as you can! 5. To join its great 6. Take responsibility for your learning and continue to reach out with questions. Make sure you have a mentor that is helping you become a better educator, even if that means finding a 'mentor' at a different school. 7. Stay focused and strive for success.

		<ol style="list-style-type: none">8. Plan ahead and stay organized. Don't be afraid to reach out for help. Be honest with your instructors and they will help you.9. Keep up on math skills for Praxis exams.10. Be proactive and complete thorough work11. NA12. Review and research the different types of practice exams and take advantage of the free tutoring.13. Get to know a wide range of people, faculty, staff, and students. Ask questions and always seek help when needed. Meet with your department advisor early on and frequently, he or she can provide valuable and timely advice.14. Be prepared for what's ahead and don't get discouraged.
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