Northern New Mexico College  
RFP#2019-001  
Payroll and Related Human Resource Services  
**Offeror Company – Past Performance Questionnaire**

For:  
_______________________________________  
(Name of Offeror)

The above Offeror has listed your company as a business reference. Please return this form to Northern New Mexico College no later than March 26, 2019 by close of business (MDT).

Please send the completed questionnaire to:  
Name: Cheryl James, Procurement Manager  
Address: 921 Paseo de Onate, Espanola, NM 87532  
Telephone: (505) 747-2162 Fax: (505) 747-2180  
or via Email: cheryl.james@nnmc.edu

For questions or concerns regarding this form, please contact the Procurement Manager listed above.

Reference Name: ________________________________

Title/Position: _______________________________

Phone number: _____________________________ Date: ________________

1. Quality of Products: How would you rate the quality of the offeror's products?  
   - Excellent - Very Good - Good - Poor - Very Poor

2. Quality of Services: How would you rate the quality of the offeror's services?  
   - Excellent - Very Good - Good - Poor - Very Poor

3. Problem Resolution: How would you rate the offeror’s ability to identify and resolve problems or issues?  
   - Excellent - Very Good - Good - Poor - Very Poor

4. Overall Performance: How would you rate the offeror’s overall Performance?  
   - Excellent - Very Good - Good - Poor - Very Poor

5. Any other comments?