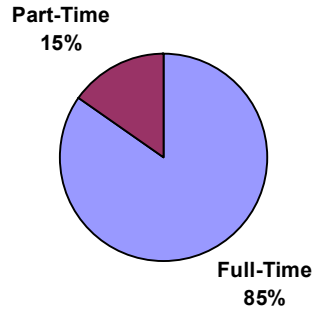


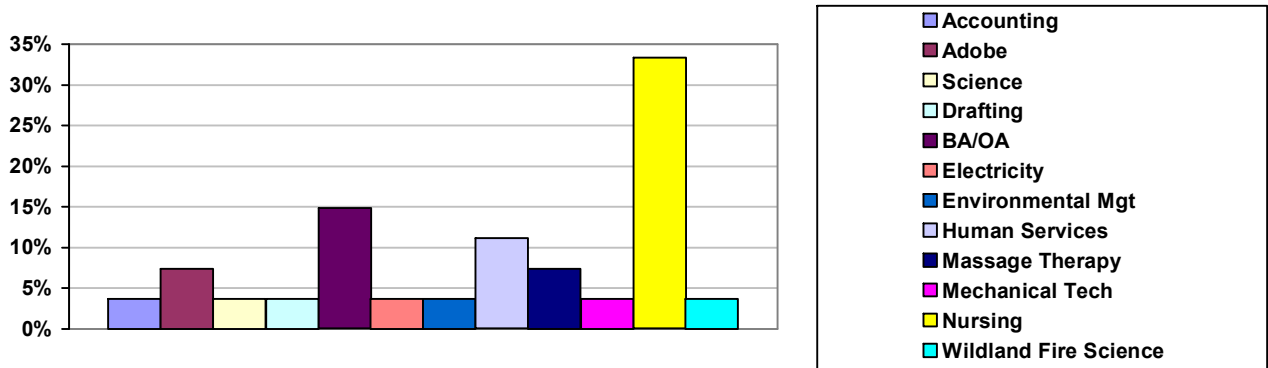


# NORTHERN NEW MEXICO COLLEGE 2006 GRADUATE SATISFACTION SURVEY

## Enrollment status at Northern New Mexico College:



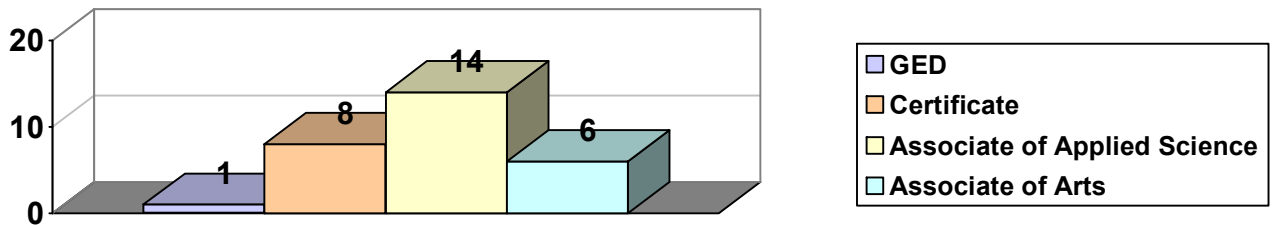
## Program of Study



## Number of courses taken:

	N	Average Number of Courses
Off-site	2	12
El Rito Campus	2	4
Distance Ed	4	not specified
Espanola Campus	24	22

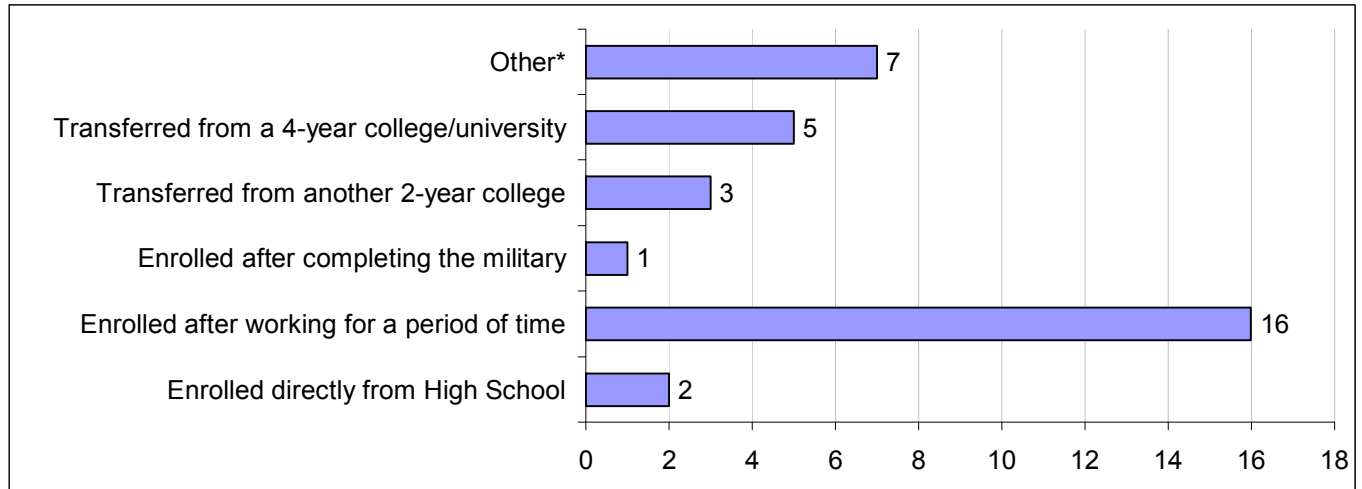
## Degree(s) received at Northern New Mexico College:





# NORTHERN NEW MEXICO COLLEGE 2006 GRADUATE SATISFACTION SURVEY

## 1. Which of the following applied to you when you first enrolled at NNMC?



\*Other: AA from NMSU; Retired; Personal enrichment; Career change; Graduated 35 years ago; CT from vocational school

## 2. Please indicate your reasons for attending NNMC.

Major Reason	Minor Reason	Not a Reason	
65.4%	23.1%	11.5%	Location close to home
92.3%	3.9%	3.9%	Offered courses that interested me
92.3%	3.9%	3.9%	Offered a Program of Study that I was interested in
77.8%	7.4%	14.8%	Affordable cost of attending
57.7%	15.4%	27.0%	Able to work while attending NNMC
36.0%	20.0%	44.0%	Course schedules did not conflict with work
32.0%	16.0%	52.0%	Availability of scholarship or financial aid
28.0%	32.0%	40.0%	Student/teacher ratio
8.0%	12.0%	80.0%	Recommended by parents or relatives
7.7%	7.7%	84.6%	Recommended by high school counselor, teacher, principal, etc.
4.6%	4.6%	90.9%	My friends were attending NNMC
50.0%	0%	50.0%	Other: <i>Better Program than Luna; Nursing Program; Reputation</i>

## 3. How did you find out about NNMC

Major Reason	Minor Reason	Not a Reason	
4.0%	8.0%	88.0%	Recruiter visit to your High School or place of work
8.0%	0%	92.0%	Newspaper Advertisement
0%	0%	100%	Direct Mail Recruitment
8%	8%	84%	Parents Encouragement
0%	16.7%	83.3%	Friend's Encouragement
8.0%	4.0%	88.0%	Teacher Encouragement



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Major Reason	Minor Reason	Not a Reason	
0%	0%	<b>100%</b>	Radio Advertisement
0%	0%	<b>100%</b>	TV Advertisement
42.9%	0%	57.1%	Other: <i>Location; Common Knowledge; Husband Recommended; Internet; Reputation; Self research; Program Offerings; Phonebook; Flyer</i>

**4.**

	Definitely Yes	Probably Yes	Uncertain	Probably No	Definitely No
If you could start school over, would you select to attend NNMC?	<b>48.2%</b>	<b>37.0%</b>	11.1%	3.7%	0%
Are you satisfied with the program of study you pursued?	<b>62.96%</b>	<b>29.6%</b>	3.7%	3.7%	0%
Do you feel your program of study prepared you with the proper skills to qualify you for your employment and/or position?	<b>66.7%</b>	<b>29.6%</b>	3.70%	0%	0%

**5. Provide your level of satisfaction with the following instructional aspects of Northern**

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No opinion
Instructional approaches applied in the classroom	<b>48.2%</b>	44.4%	3.7%	0%	3.7%
Meeting the needs of physically challenged individuals	11.1%	37.0%	7.41%	3.7%	<b>40.7%</b>
Course offerings	37.0%	<b>59.3%</b>	3.7%	0%	0%
Testing/Grading System	40.7%	<b>55.6%</b>	0%	3.7%	0%
Quality of Instruction	40.7%	<b>51.9%</b>	3.7%	3.7%	0%
Quality of Course Content	<b>48.2%</b>	<b>48.2%</b>	0%	3.7%	0%
Availability of your instructors	44.4%	<b>51.9%</b>	3.7%	0%	0%
Attitude of the faculty	<b>51.9%</b>	40.7%	3.7%	3.7%	0%
Preparation received for your future career	37.0%	<b>48.2%</b>	7.4%	3.7%	3.7%
Availability of academic advisors	37.0%	<b>55.6%</b>	3.7%	0%	3.7%
Availability of the courses	44.4%	<b>48.2%</b>	3.7%	3.7%	0%
Sufficient facilities for classrooms & labs	44.4%	<b>51.9%</b>	3.7%	0%	0%
Sufficient technological facilities	40.7%	<b>55.6%</b>	0%	0%	3.7%

**6. Provide your level of satisfaction with the Student Services offered by NNMC**

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No opinion
Library services and materials	18.5%	<b>62.96%</b>	7.4%	0%	11.11%
Registration procedures	11.1%	<b>59.3%</b>	18.5%	3.7%	7.4%
Admissions Services	14.8%	<b>66.7%</b>	7.4%	7.4%	3.7%
Availability of tutors	3.7%	40.7%	7.41%	3.7%	<b>44.4%</b>
Advisement services	11.1%	<b>59.3%</b>	7.4%	3.7%	18.5%



**NORTHERN NEW MEXICO COLLEGE  
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	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No opinion
Campus Computer Labs	22.2%	<b>48.2%</b>	3.7%	0%	25.9%
Financial aid and related services	18.5%	<b>37.0%</b>	7.4%	3.7%	33.3%
Placement Services (Career/job fairs, resume & interviewing techniques)	7.4%	40.7%	0%	0%	<b>51.9%</b>
Payment of tuition & fees	14.8%	<b>51.9%</b>	3.7%	0%	29.6%
Placement Testing (TABE)	7.4%	44.4%	0%	0%	<b>48.15%</b>
Childcare Development Center	14.8%	14.8%	0%	0%	<b>70.4%</b>
Bookstore Services (supplies/materials)	18.5%	<b>44.4%</b>	11.1%	7.41%	18.5%
Food Services	11.1%	33.3%	11.1%	11.1%	33.3%
Safety and security of campus	18.5%	<b>37.0%</b>	14.8%	3.7%	25.93%

**7. Provide your level of satisfaction with your academic advisor.**

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No opinion
Availability	<b>44.4%</b>	33.3%	3.7%	0%	18.5%
Provided accurate information regarding prerequisites & requirements	<b>44.4%</b>	29.6%	3.7%	0%	22.2%
Awareness of academic changes	<b>40.7%</b>	29.6%	7.4%	0%	22.2%
Encouragement to complete program of study	<b>51.8%</b>	22.2%	7.4%	0%	18.5%
Knowledge of the labor market needs in my field of study	<b>48.2%</b>	29.6%	11.1%	0%	25.9%
Referrals to campus resources that provide assistance	<b>44.4%</b>	18.5%	11.1%	0%	25.9%
Provided appropriate information regarding school policy (e.g. withdrawals, registration, and academic status.)	33.3%	<b>33.8%</b>	7.4%	0%	25.9%

**8. Provide your level of satisfaction with general education courses in the following areas.**

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No opinion
Writing Skills	25.9%	<b>40.7%</b>	3.7%	0%	29.6%
Reading Skills	25.9%	37.0%	0%	0%	37.0%
Math Skills	25.9%	<b>44.4%</b>	3.7%	0%	29.6%
Computer Skills	22.2%	<b>44.4%</b>	3.7%	0%	29.6%
Verbal Skills	29.6%	<b>40.7%</b>	3.7%	0%	25.9%
Critical Thinking	25.9%	<b>48.12%</b>	0%	0%	25.9%

**9. Provide your level of satisfaction with the following aspects of your area of specialty?**

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No opinion
The theory involved	44.4%	44.4%	0%	0%	11.1%
The practical applications of theory	40.7%	<b>44.4%</b>	0%	0%	14.8%
Knowledge of applicable codes (e.g. electrical, building, etc.) or professional licenses/competencies	<b>37.0%</b>	29.6%	3.7%	3.7%	25.9%
The reasoning, problem solving, & critical thinking skills required	40.7%	<b>48.1%</b>	0%	0%	11.1%



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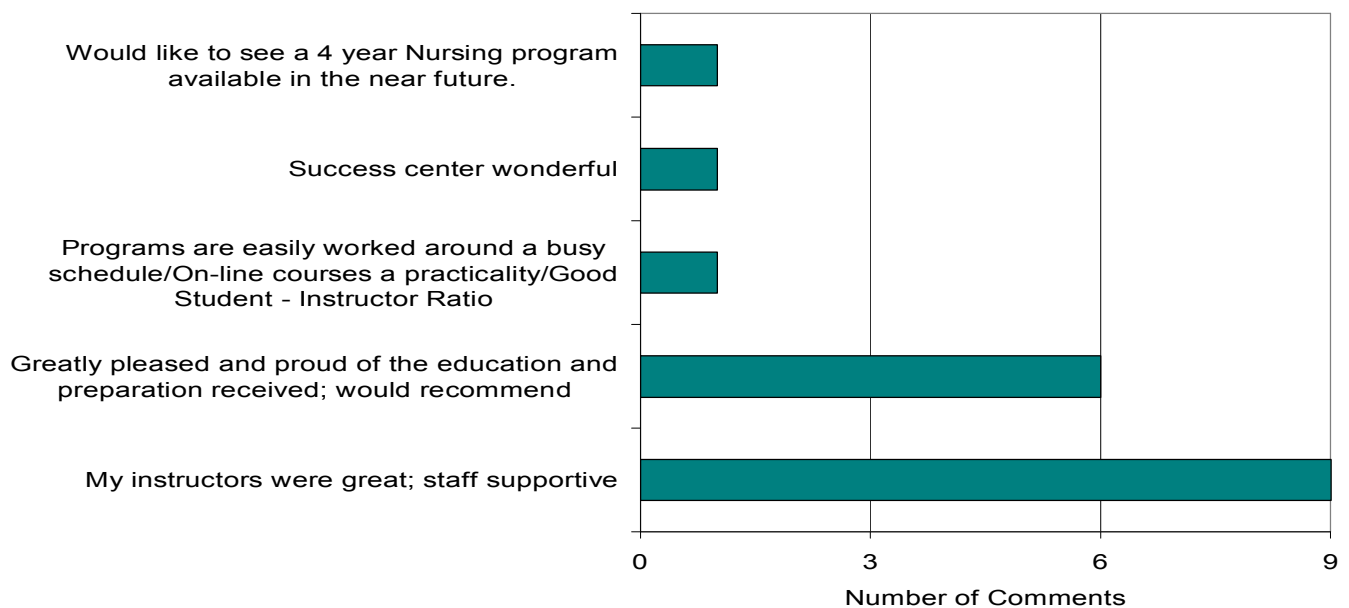
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No opinion
The opportunity to work as a team member as well as independently	37.0%	<b>48.2%</b>	0%	0%	14.8%
The skills established for good work ethics in preparation for employment and/or position	37.0%	<b>51.9%</b>	3.7%	0%	7.4%
Planning & conducting research	29.6%	<b>48.1%</b>	3.7%	3.7%	14.8%
Planning & writing papers	25.9%	<b>51.9%</b>	3.7%	7.4%	11.1%
Composing & delivering presentations	33.3%	<b>48.2%</b>	7.4%	3.7%	7.4%
Using scientific methods	37.0%	<b>40.7%</b>	3.7%	0%	18.5%

**10. Which of the following describes your post-graduate pursuit?**

Currently employed (Full-time or Part-time)	<b>38%</b>
Continuing my education at a 4-year university	27%
Seeking employment within New Mexico	11%
Seeking employment within the immediate area	7%
Other (cont. self-employment, continuing at NNMC, seeking employment in BA)	7%
Starting my own business (Self-employed)	4%
Continuing my education at another 2-year college	4%
Seeking employment out of state	2%

**Any additional comments:**

**Strengths**

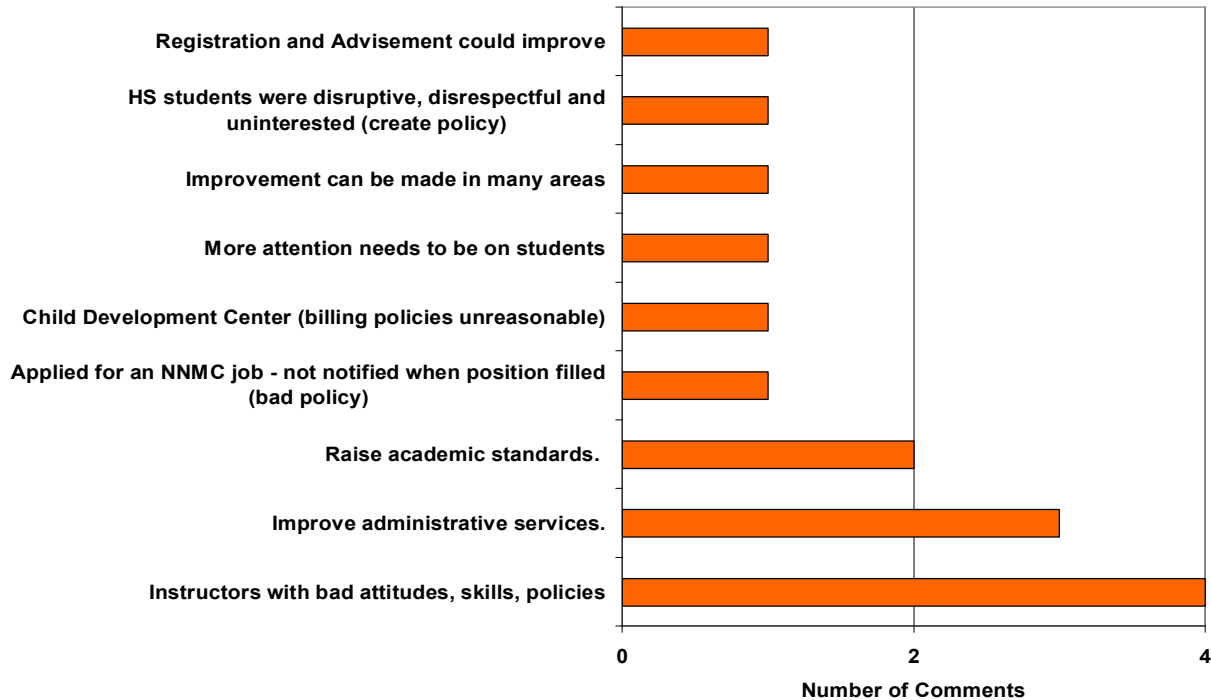




## NORTHERN NEW MEXICO COLLEGE 2006 GRADUATE SATISFACTION SURVEY

### Any additional comments (continued):

#### Opportunities for Improvement



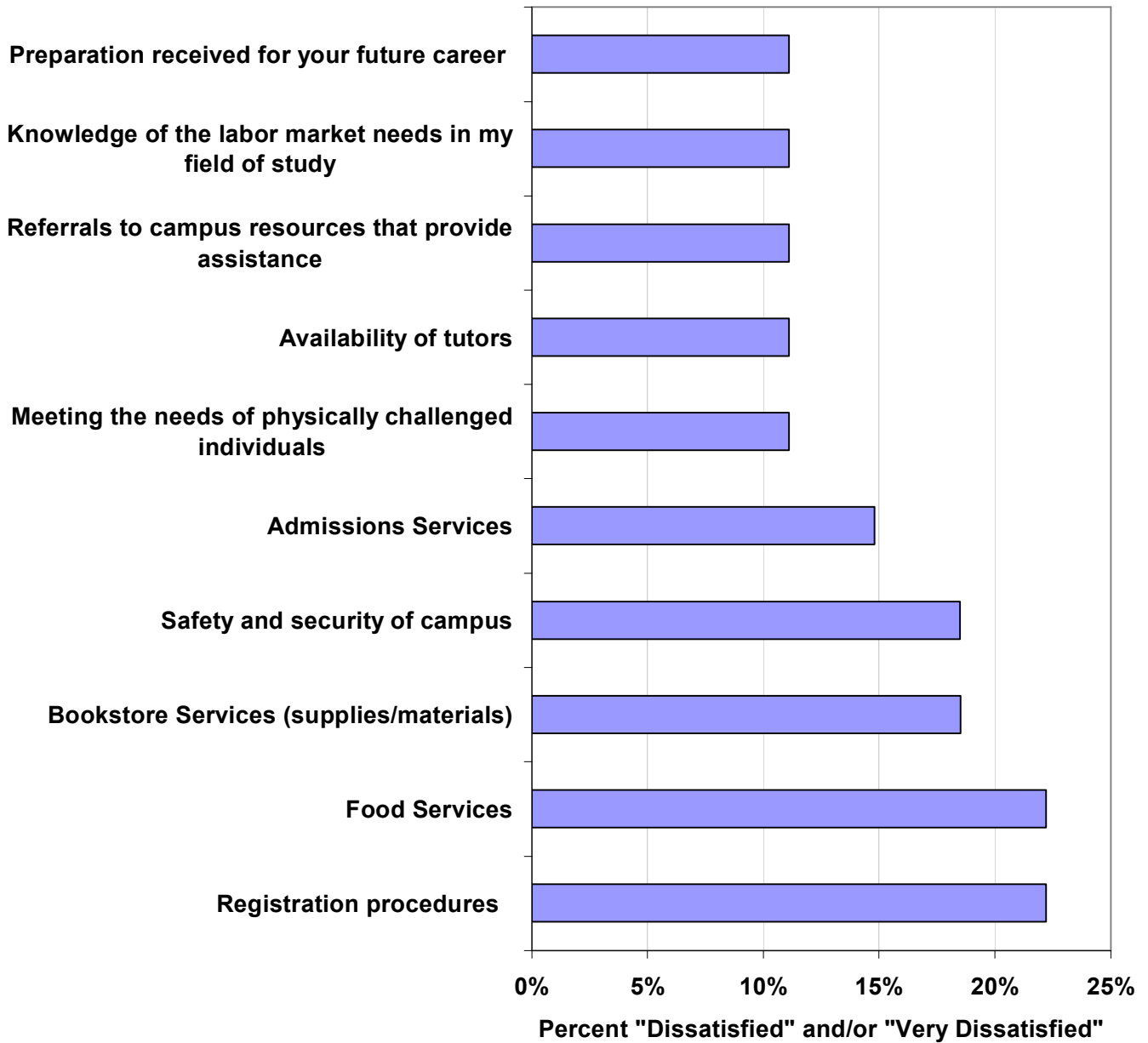
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The Next Section of this report contains the Top Ten (10) Opportunities for Improvement as identified by the graduates that participated in this survey. Opportunities for Improvement are defined as those areas of Northern New Mexico College where graduates expressed the highest *percent of "Dissatisfied" and/or "Very Dissatisfied"*. *These areas will be assigned to the appropriate Process Improvement Committees (PIT) and addressed.* Similarly, the last chart demonstrates the Top Ten (10) Strengths as identified by the staff and faculty. Strengths are defined as those areas of Northern New Mexico College where graduates express the highest percent of "Satisfied" and/or "Very Satisfied". These areas will also be assigned to the appropriate Process Improvement Committee (PIT) to be examined in order to ensure that it continues to serve well.



# NORTHERN NEW MEXICO COLLEGE 2006 GRADUATE SATISFACTION SURVEY

## Graduate Identified Top Ten (10) Opportunities for Improvement





# NORTHERN NEW MEXICO COLLEGE 2006 GRADUATE SATISFACTION SURVEY

## Graduate Identified Top Ten (10) Strengths

